



TERMS & REQUIREMENTS

275 W Girard
Madison Heights, MI 48071
(248) 583-WOOF (9663)

Our goal at Pawz Inn is to provide a safe, pleasurable, energizing environment for your companion during their stay. To ensure the safety and health of your companion we require everyone to comply with the following rules and regulations. Please read through this document completely and sign your name signifying your agreement.

1. All companions, of all ages, are welcome at Pawz Inn as long as they meet our requirements.
2. Pawz Inn Daycare is open Monday-Friday from 7:00AM–7:00PM. You can drop off or pick up during any of these hours. Saturday & Sunday we do not offer daycare except to our Overnight Boarders. In the event that you cannot pick up during our regular business hours your companion can spend the night and you will be charged accordingly. We do not offer after hour pick ups.
3. Pawz Inn Boarding is open Monday-Friday from 7:00AM–7:00PM. For your convenience we offer Saturday & Sunday hours from 8:00AM – 10AM and from 4:00PM – 6:00PM for drop off and pick up. Holiday hours may vary, please call. In the event that you cannot pick up during our regular business hours, your companion can stay an additional night and you will be charged accordingly. We do not offer after hour pick ups.
4. Reservations are required. Fees are due at the end of each day. We accept cash, check, Visa, MasterCard, and Discover. Deposits are non-refundable for cancellations not made at least 24 hours in advance and will be charged the fee for a full day of boarding/daycare. Pre-paid/discounted packages are non-refundable and expire 3 months from the date of purchase, unless an exception has been discussed at time of purchase. There will be a \$25 fee for all non-sufficient funds or stop payment made on any check.
5. All companions must have current vaccinations. Owners must provide written certificates proving they are current with Rabies, DHLPP (Distemper, Hepatitis, Leptospirosis, Parvovirus, & Parainfluenza), and Bordetella prior to evaluation. A current certificate must be kept on file at all times. It is your responsibility to keep us up-to-date.

6. Pawz Inn requires all daycare companions to be spayed or neutered, by 1 year of age. We will accept males that have not been neutered for overnight boarding but they will not be allowed to socialize. Females over a year old that are not spayed cannot attend daycare or be boarded.
7. All companions must be healthy. Owners will need to certify that their companion has been free of any condition that could jeopardize the health and well being of our other guests. If your companion has been ill with a communicable condition in the last 30 days we require a veterinarian certification of health to be submitted.
8. All companions must have name tags and be fitted with a quick release collar. Flea collars, chain collars, pinch collars, retractable leashes, and harnesses are not permitted. All companions must be on a leash upon entering Pawz Inn.
9. All companions must be flea free. If any time during your visit we discover fleas, treatment will be given immediately at a minimum rate of \$15 charged to the owner. All companions will be examined at time of evaluation for signs of fleas and ticks. Companions will not be admitted if fleas & ticks, or signs of them exist. We highly recommend a flea and tick preventative for your companion. Flea collars are not an effective way to prevent fleas & ticks.
10. All companions must pass a behavior/temperament evaluation. They must be non-aggressive towards both humans and other animals. They also must not be possessive with items or food. Any companion that is considered aggressive will not be allowed to attend Pawz Inn Daycare. If an aggressive behavior occurs while attending Pawz Inn Daycare/Boarding a member of our staff will make the owner aware and the companion will be asked not to return. Keep in mind your companion will be spending the entire day interacting with other guests. Safety and health is our number one priority. There will be a \$10 non-refundable evaluation/application fee.
11. Pawz Inn will administer medication at no additional cost to you. All medication must be labeled with the dosage requirements and your companion's name.
12. All food items brought into Pawz Inn must be labeled in an airtight container.
13. All companions must have a complete, current, and approved profile on file. If your companion has been out of daycare for more than 3 months a re-assessment will be required. All vaccination certificates, medical forms, waivers, and requirement forms must be current and kept on file. All forms must be signed by the owner prior to enrollment.

I have read and completely understand the terms and requirements:

Owners Signature: _____ Date: _____

**Terms and Requirements are subject to change at any time without notification.